

- **Complete current strategic initiatives and undertake new initiatives related to:**
 - ***Travel Insurance***

Review of the industry including the activities of call center support providers, policy wording and pre-existing condition exclusions, and adequacy of information being provided to consumers in both on-line sales and in-person sales.
 - ***Electronic commerce***

Review and address issues arising from evolving use of technology e.g. electronic pink cards for auto, telematics, claims handling, underwriting, data collection.
 - ***Financial Literacy***

Consider messages and delivery methods to help consumers make informed insurance choices.
 - ***Segregated Funds***

Review the regulatory landscape and assess potential regulatory arbitrage.
 - ***Longevity Risk Transfer Markets***

Work with pension regulators, policy makers and pension and insurance stakeholders to develop a common understanding of longevity risk transfer markets in Canada.
 - ***Property Insurance***

Review property insurance policy wording and disclosure issues relating to natural disaster coverage.